



### What is Team Management?

- Better together
- What is team management?
- Why is team management important?
- So, what does a team manager actually do?
- Check your understanding
- Summary

### What Makes a Team Effective?

- The highly effective team
- Consider this
- 6 traits of effective teams
- What characteristics *detract* from team effectiveness?
- Check your understanding
- Summary

### Communicating with Your Team

- Team communication woes
- Why communication matters in team setting
- 6 goals of team communication and tips to achieve them
- Verbal, nonverbal, and written communication
- Practice what you've learned
- Summary

### Common Team Problems and How to Resolve Them

- Even dream teams have nightmares, too
- The problem: trust
- The solution
- The problem: communication
- The solution
- The problem: conflict
- The solution
- The problem: alignment
- The solution
- What's the problem?
- Check your understanding
- Summary





### Team Management Tips and Techniques

- A learning process
- Be generous with information
- Time to grow
- Motivating your team
- Who do you look up to?
- Check your understanding
- Summary

### **FINAL EXAM**